## Wireless & The Future

2011 Spring 9-1-1 Technology Forum

MSP Training Academy

April 20, 2011

## Agenda

- Upcoming Technical Conference Call:
  - Concept
  - Admin Details
- Wireless Overview
- Audience-Suggested Topics for Technical Call
- Contact: pw9571@att.com

## Once Upon A Time...

## Do you remember:

- Party lines?
- Rotary-dial telephones?
- The novelty of an "extension phone"?
- Operator-connected calls?
- Separate numbers for police, medical, and fire?
- The first time you heard of a "cellular phone"?

### A Brief Timeline

1946: Mobile Telephone Service (MTS) begins

1947: Bell Labs invents the "cellular "concept

1957: The first "mobile" (sort of ) phone

1960: Sweden begins first automated mobile telephone service

1964: Improved Mobile Telephone Service (IMTS) begins

1971: AT&T submits plan for cellular service to FCC

1982: FCC approves Advanced Mobile Phone Service (AMPS)

1983: First US commercial cellular call

1990: Digital AMPS begins

1992: US cellular subscribers exceed 10 million

1998: Digital One Rate plans eliminates home/roam distinction

1999: First "full internet" access via cellular in Japan

2000-2001: Cingular and AT&T Wireless make GSM technology decision

2003: EDGE ("Enhanced Data rates for GSM Evolution") data networks

launched

## **Present Day**

## The GSM / 3GPP Family of Technologies









#### **Unmatched International Roaming Capabilities**

#### AT&T has:

- · Voice roaming in 220 countries
- Wireless data roaming in 200 countries



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## **Present Day**



## The GSM / 3GPP Family of Technologies

#### Standards-based wireless data evolution

GPRS BDGE HSPA HSPA7.2 HSPA+ LTE

- Increasing speeds
- Backwards Compatibility
- Worldwide Acceptance



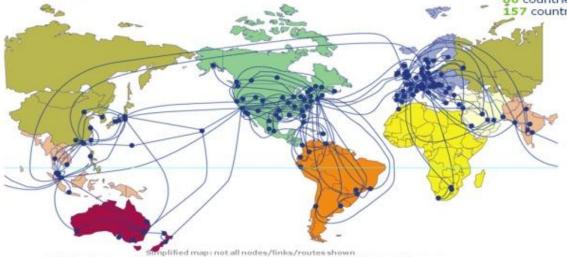
## The BIG Picture

## The AT&T Network Multi-protocol Label Switching (MPLS)-based services\* available to 182 countries over 3,700+ nodes 38 Internet data centers across the globe create

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#### Global Reach and Consistency

- Wired Ethernet in 50 countries Ethernet access in 44 countries and over 1,600 access points around the world
  - OPT-E-WANsm VPLS in 38 countries
- 886,411 fiber route miles
- 337,388 wavelength miles of 40 Gbps
- Remote access over 196,000 points in 157 countries
- Over 188,000 WiFi Hotspots in 86 countries and dial-up available in 157 countries



The AT&T network carries more than 23.7 Petabytes of **Data Traffic** on an Average **Business Day** 

\* MPLS technology enables high-quality delivery to multiple services over a single IP Network Infrastructure





## **Explosive Data Growth**

### Video streaming pushing data growth



 Mobile data bandwidth usage worldwide rose 73 percent during the second half of 2010

 Video streaming is the fastest growing application, accounting for 37% of mobile bandwidth

Source: Allot Communications, Feb. 2011



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## **Explosive Data Growth**

## An Insatiable Appetite for Data

8000% Growth in Mobile Traffic Data Over 4 Years









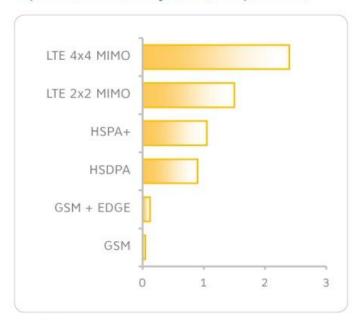
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## You Want Change?

### Accelerate Network Efficiencies

Efficiency of Wireless Technologies LTE inherently a more Spectral Efficiency (bits/Hz per site)



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efficient technology

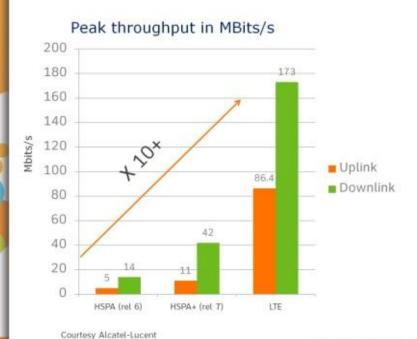
- LTE more efficient than HSPA\*
- Improvements in architecture and signaling reduce round-trip latency\*
- LTE can co-exist with earlier 3GPP radio technologies, even in adjacent channels\*

Source: AT&T



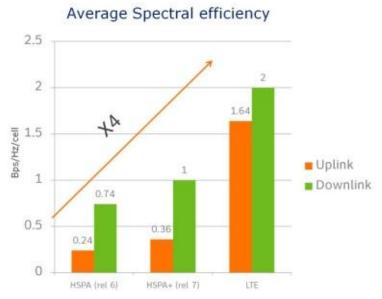
## LTE Changes Everything

## **Compelling LTE Performance**



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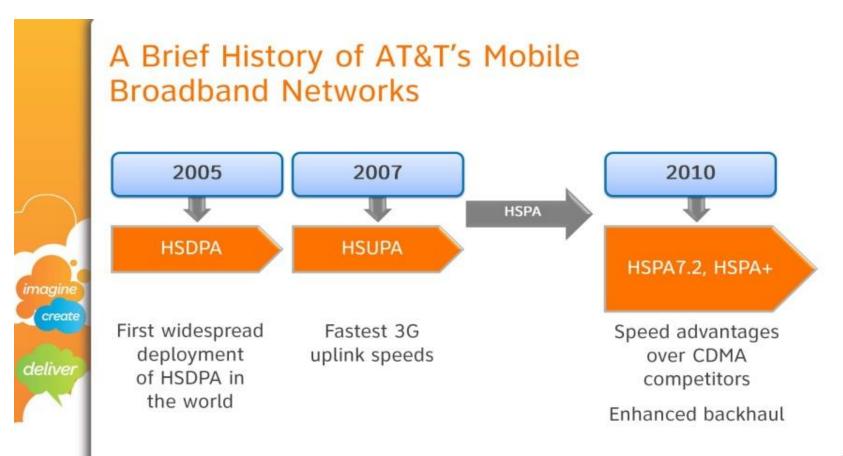
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## Where We Were





## Where We Are Going



Software deployed late 2010

Enables 4G speeds when combined with Ethernet or fiber backhaul

\*4G speeds delivered by HSPA+ with enhanced backhaul. Will be available in limited areas. Availability increasing with ongoing backhaul deployment. Actual speeds experience will vary and depend on several factors include device, location, capacity, facilities, and other conditions

Trials in Dallas and Baltimore today

Launch mid-2011; 70 to 75 million POPs by year end

Deployment aligns with widespread availability of LTE devices



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## So What? E911/Public Safety Implications

- E911 accuracy governed by new FCC framework w/ county-based accuracy
- 3G/4G smartphones have onboard AGPS; greater potential location accuracy <u>if</u> constellation visible
- Smartphones produce much more potentially useful info than just voice; how best to get it to PSAPs/first responders (NG9-1-1)
- Text to 911: Useful? Vendor hype? New PSAP burden?
- Commercial Mobile Alert System (CMAS)
- Public Safety Interoperability
- Others?

# So What? Policy/Operational Challenges

- More data throughput in the LTE world means more data usage; mixed blessing?
- Ongoing public education essential; "expectation gap" large and growing both with general public and government officials
- Can the public safety potential of NG911 be realized quickly, given fiscal realities? Unintended consequences?
- In an app-based world, what are:
  - Carrier roles?
  - PSAP roles?
  - Other governmental roles?
- Calltaker and other PSAP personnel training challenges?
- Reality-based decision-making in partnership with all stakeholders is the key to success
- We look forward to ongoing collaboration